

QUALITY AND ENVIRONMENTAL MANAGEMENT POLICY

Grupo AGA, consisting of Gráficas AGA S.L. and ANPIAL S.L. - companies whose primary activity is focused on creative design projects, prepress, offset and digital printing, binding, finishing and handling of books, posters, catalogues, magazines, brochures, POS material and commercial print in general - has considered quality and respect for the environment in the development of their activities as primary and strategic factors to maintaining high quality when providing services.

The leadership assumes the commitment to implement, apply and refine, through any necessary revisions and updates, a quality and environmental management program suitable to the nature of the ongoing activities in the company and applicable to those specific areas.

The management philosophy of Grupo AGA is to achieve the complete satisfaction of our clients by fulfilling their expectations, job after job, with the highest quality and causing the least possible environmental impact.

To achieve this, we base our strategy on:

- ✓ Providing graphic solutions tailored to the needs of our clients, using technologies that respect the environment and that are economically viable.
- ✓ A quality and environmental management program based on the UNE-EN-ISO 9001 and UNE-EN-ISO 14001 standards which facilitates a job well done, day after day, and the constant improvement of these services while respecting the environment.
- ✓ Compliance with legislation and regulations regarding environmental issues, as well as the commitment to meet and fulfill other requirements voluntarily.
- ✓ Setting targets to continuously improve the quality of our services and environmental actions consistent with the nature and environmental impacts caused by our activities jointly with this policy which will be reviewed annually by management.
- ✓ The prevention and reduction of environmental impacts of our activities (such as air pollution, noise pollution and waste production) as an integral part of our daily work through optimal consumption.
- ✓ By promoting a philosophy and education of our staff, aimed to raise awareness and enhance responsibility, in quality work, customer service and satisfaction, and environmental protection.

This policy must be understood and complied with by all staff of the organization and its partners. The policy will be made available to anyone who expresses interest in the matter.

"The management is committed to ensuring its implementation and to regularly reviewing its content, adapting it to the nature of the activities and their environmental impacts as well as the overall strategy of the organization."

Signature: Álvaro García Barbero.
Managing Director

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